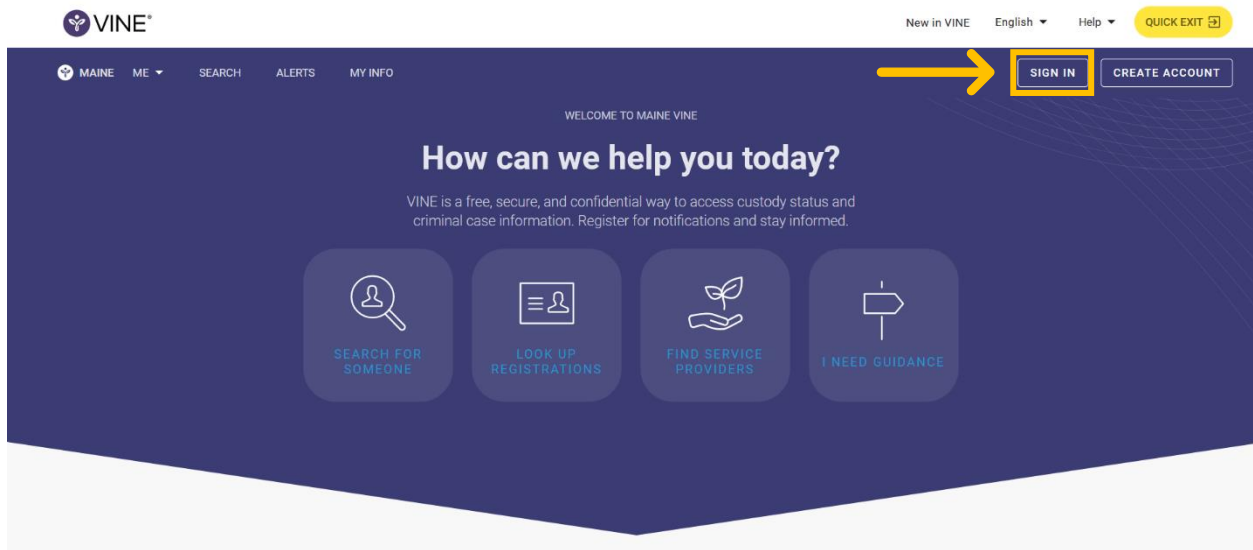


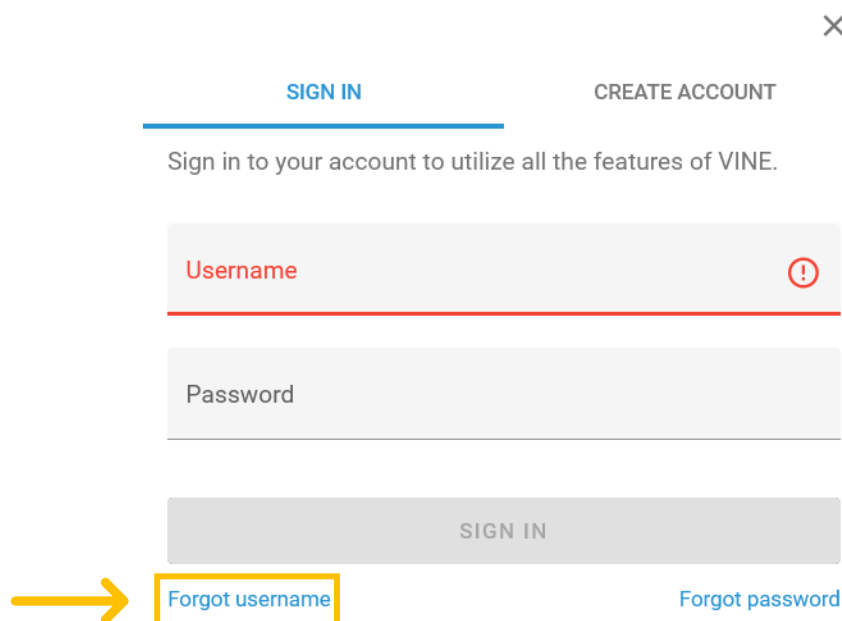
How to Recover My VINELink Account Username

NOTE: In this resource guide, we will be using our training demonstration website to provide examples. Some information may appear differently in your state's specific VINELink website.

1. For those states that allow the creation of a VINELink account, there is a quick way to recover your username in the event it has been forgotten. First, click **"Sign In"** at the top of the screen.



2. On the sign in screen, click **"Forgot username."**



3. On the following screen, you can choose to recover your username by **email** or **text message**. In this example, we will select "Email."

Forgot Username

You can recover your username by email or text message.

Select ▼

→ Email

Text Message

4. Enter your **email address** and then select "**Recover username**" to continue.

Forgot Username

You can recover your username by email or text message.

Select ▼

Email

Email Address
learning@appriss.com

→ RECOVER USERNAME

[Return to sign in](#)

[Need help?](#)

5. Username recovery complete! Your username will be sent via email or text message and may take a few moments before it arrives.

Username Recovery Complete

Your username will be sent via email or text message and may take a few moments before it arrives.

[Return to sign in](#)

[Need help?](#)

6. Below is an example of an email notification. Note that the email or text notification will include a link to allow you to return to the sign in process or to direct you to our support page for further assistance.

Username Recovery

You recently requested your username to sign in to VINELink. The following username(s) are associated with this email address.

Username(s): vinedemo

Return to login: <https://click.pstmrk.it/2tsm/>


Need help? <https://click.pstmrk.it/2tsm/>

7. To return to the login screen, you may either follow the link in the username recovery notification or select either **"Return to sign in"** or **"Sign In"** from the username recovery complete screen.



Username Recovery Complete

Your username will be sent via email or text message and may take a few moments before it arrives.

 [Return to sign in](#)
[Need help?](#)



Resource Center

Access VINELink anytime via the web at www.vinelink.com or by downloading our free VINELink Mobile App (available for Apple and Android).

For our full library of VINE training resources, including additional video tutorials and reference guides, please visit our Training Page at:
<https://apprissafety.com/resources/training/>

For 24-hour support on VINE-related questions and issues, please contact VINE Support:

Email:

VINESupport@appriss.com

Phone:

1-866-APPRISS (866-277-7477)
Select Option 2

Join the conversation and connect with Appriss Insights and VINE on social media!



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